WCMBP System How to Complete a Provider Enrollment Application Individual Provider



<u>Overview</u>

This PowerPoint provides instructions on how to complete an application for an individual provider via the Workers' Compensation Medical Bill Process (WCMBP) Portal.



Accessing the WCMBP System

Go to https://owcpmed.dol.gov

From the WCMBP Portal, select "Get Started" under the provider tab.

Office of Workers' Compensation Programs Medical Bill Processing Portal Home Claimant -**DOL Login** Provider -Resources -Pharma Provider Home Get Started Provider Login Provider FAQs a provider **Bill Submissions** payment of workers' compensation bills



Accessing the WCMBP System for New Providers

Providers will need to first register with OWCP Connect before starting a new enrollment or accessing the new system.

OWCP Connect is the mechanism by which all users are authenticated.

NEW providers: へ **Begin enrollment** After registering in OWCP Connect via the link below, you will select your enrollment type and enter your data through an enrollment wizard. Upon approval, you will be mailed a welcome letter with your OWCP Provider ID Begin OWCP Connect registration and online system enrollment



Accessing the WCMBP System

Read and agree to the WCMBP Login Agreement.

You will be directed to register with OWCP Connect. Please refer to the OWCP Connect Registration tutorial for completion.

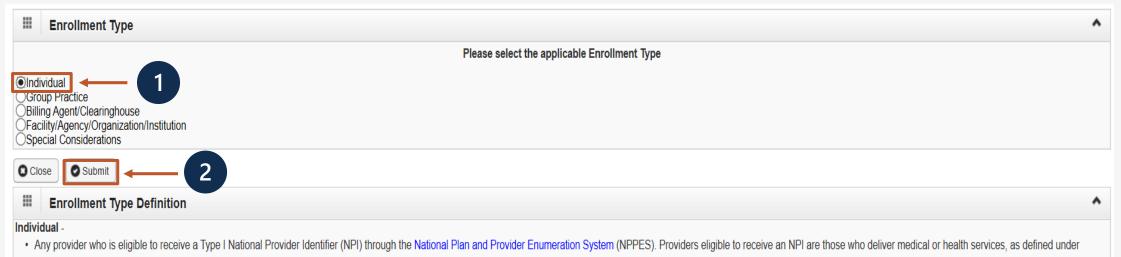
WCMBP Login Agreement

This site houses United States Department of Labor sensitive information that may be accessed and used only for official Government business by authorized personnel. Unauthorized access or use of this site may subject violators to criminal, civil and/or administrative action. All information on this site may be intercepted, recorded, read, copied, and disclosed by and to authorized personnel for official purposes, including criminal investigations. Access or use of this computer system by any person whether authorized or unauthorized constitutes consent to these terms.



- 1. Select the Enrollment Type.
- 2. Click "Submit".

Note: Enrollment Type Definitions are provided below. Please select the appropriate type for your practice, organization and/or business.



Section 1861(s) of the Social Security Act, 42 U.S.C. 1395x(s).

· Individuals providing only non-medical services, attendant care, or personal care services, who do not need an NPI.

- 1. Select a Provider Type from drop down menu.
- 2. Check a Program(s) to enroll in.
- 3. Select Identifier Type (FEIN or SSN).
- 4. Based on the responses for steps 1-3, you will either enter an organization name or the individual provider name.
- 5. Enter an NPI and an Entity Type based on your W9.
- 6. Check if you do not want to be on the online searchable provider listing. If checked, please supply a reason.

Basic Inform	ation			
Provider Type:	SELECT	*		
	If you select "Other Provider"	(96) or Non-Medical Vendor (5	i3), please explain:	
			2	
Program:	DFEC DCMWC	DEEOIC DLHW		
Organization Name:		(Legal Business Nam		
Organization		(Doing Business As)	FEIN:	
Business Name:		,,,		
National Provider Identifier:	(NPI)		Email Address:	
Entity Type:	SELECT	v	If Other, please explain:	
	I do not wish to be included	d in an online searchable list o	of OWCP providers.	
Reason:				

7. Click "Finish".

Write down your application number for your records and click "OK".

The application number will also be emailed to you.

Appli	cation Number : 202	Name: Test, Test	Enrollment Type: Individual
	Basic Information		^
Appl Plea you	ication #: 202	basic information on the Enrollment Application. This is your umber. This is the number status of your enrollment application. Do not lose this	

Close Required Credentials Purge Enroll Provider -Facility/Agency, Organization/Institution	Optional vs Re		ind Date	omplete vs I	ncomplete Statu
Business Process Wizard-Provider Enrollment Gacility/Agency/Organization/I	nstitution). Click on the Step # under	the Step column			
Step	Required	Start Date	End Date	Status	Step Remark
Step 1: Provider Basic Information	Required	04/03/2020	04/03/2020	Complete	
Step 2: Add Location	Required			Incomplete	
Step 3: Add Taxonomies	Required			Incomplete	
Step 4: Add Ownership Details	Required			Incomplete	
Step 5: Add Licenses and Certifications	Required			Incomplete	
Step 6: Add Identifiers	Required			Incomplete	
Step 7: Add EDI Submission Method	Optional			Incomplete	
Step 8: Add EDI Submitter Details	Optional			Incomplete	
Step 9: Add EDI Contact Information	Optional			Incomplete	
Step 10: Add Payment Details	Required			Incomplete	
Step 11: Complete Provider Disclosure	Required			Incomplete	
Step 12: View/Upload Attachments	Optional			Incomplete	
Step 13: Submit Enrollment Application for Review	Required			Incomplete	

Note: Step 1 is completed. Based on the information provided in step 1, the enrollment steps are displayed. The "Purge" button will delete all information entered. After clicking the "Purge" button you will be able to restart the enrollment application.

Before completing the next steps, click "Required Credentials."

A separate window will appear and display the credentials that are required for your provider type.

Note: Credentials requirements will change as per your provider type.

 Exit out of this window to move on to the next step, "Add Location."

Note: Cancel will not close this page.



Provider Type ▲▼	Step △▼	Data Element ▲ ▼	Credentialing Note ▲▼
01-General HospitaLs	Step 01: Provider Basic Information	NPI	REQUIRED
01-General HospitaLs	Step 03: Add Taxonomies	TAXONOMIES	REQUIRED
1-General HospitaLs	Step 05: Add Licenses and Certifications	LICENSE & CERTIFICATION	REQUIRED
01-General HospitaLs	Step 06: Add Identifiers	Provider Medicare Number	REQUIRED
01-General HospitaLs	Step 12: View/Upload Attachments	ACH FORM	REQUIRED
01-General HospitaLs	Step 12: View/Upload Attachments	COPY OF LICENSE/CERTIFICATION	REQUIRED ; IF LICENSE IS NOT REQUIRED BY STATE, ATTACH STATE APPROVAL LETTER
01-General HospitaLs	Step 12: View/Upload Attachments	PROVIDER ENROLLMENT FORM SIGNATURE PAGE	REQUIRED



Step 2: Add Location

Locations List			^
Business Name:	*	2	
Contact Last Name:	*	Contact First Name:	*
Phone Number:	 *	4 Fax Number:	
Email Address:			

- 1. Select the Add button.
- 2. Enter Location Business Name.
- 3. Enter Contact Person First and Last Name.
- 4. Enter Contact Person Phone Number. (Do not add dashes or spaces)
- 5. Click "Next."

Note: Email Address and Fax Number entries are Optional

Step 2: Add Location

1. You must add your physical address, click "Address."

Type of Address:	Physical Address V	
Address Input Option:	Manually Input	
End Date:	12/31/2999	
Address Line 1:	* Address Line 2:	
Address Line 3:		
City/Town:	*	
State/Province:	* County:	
Country:	* Zip Code: - O Address - 1	
	Next C	Cancel



Step 2: Add Physical Location

	Address Line 1:	(<u> </u>	*	Address Line 2:]
		(Enter Street Address or PO Box Only)					
	Address Line 3:)				
	City/Town:	~	*				
	State/Province:	~	*				
	County:	~	*				
	Country:	~	*				
2	Zip Code:	· · · · · · · · · · · · · · · · · · ·	• Validate Address	(3		
					4	\rightarrow	OK Cancel

- 1. Enter the Physical Address Street Number and Street Name.
- 2. Enter the Zip Code.
- 3. Click "Validate Address" . (Complete address will auto populated after validation)
- 4. Click "OK".

Possible Validation Results

- Address not found with Street Address and Zip Code Combination
- Address validation successful

Step 2: Add Mailing Location

A	Type of Address: ddress Input Option: End Date:	Manually Inp	ut OSame as Phys	∽ ical Address ←	1					
Address Line 1:			* Address Line 2:							
Address Line 3:										
City/Town:			*							
State/Province:			* County:			*				
Country:			* Zip Code:		-	Address	←───	- 2		
								3 —	OK	Cancel

1. If mailing address is the same as the physical address, check the bubble that states "Same as Physical Address".

OR

- 2. Click "Address" to Enter Mailing Address Street Number and Street Name if the address is different.
- 3. Click "OK."

Step 2: Add Mailing Location

Close Add	
Locations List	*
Business Name	Location Details
Angel PA	1447

- 1. The system displays the Location List, which confirms your address information entered.
- 2. Click "Close" to move on to the next step, Add Taxonomies.

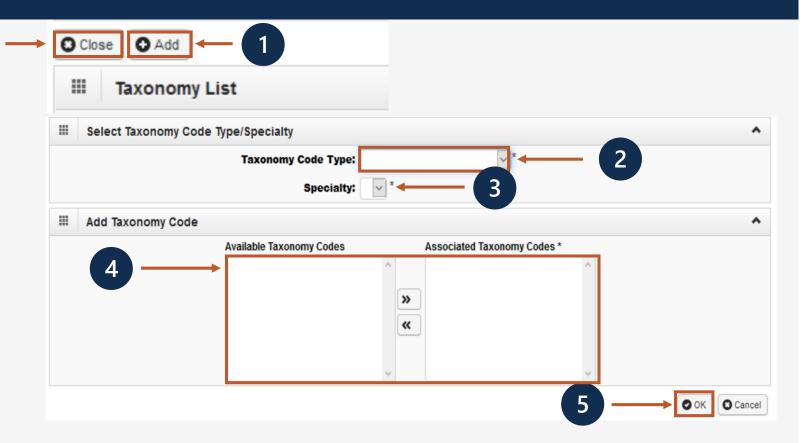
Note: Taxonomy codes refer to the Healthcare Provider Taxonomy Code Set, which categorize the type, classification, and/or specialization of health care providers.

Step 3: Add Taxonomies

- 1. Click "Add."
- 2. Use the dropdown menu to view your existing Taxonomy Code Type.

6

- 3. Select Specialty type.
- Available Taxonomy codes will populate. Highlight the codes that are applicable to your organization. Move applicable codes to Associated Taxonomy Codes.
- 5. Click "OK."
- 6. Click "Close" to move on to the next step, "Add Ownership Details."



Note: Ownership Details list any business with more than a 5% interest in or where involvement is at an officer, director or agent of the company.

Step 4: Add Ownership Details

This step optional. If completed, you must complete required fields and click OK.

- 1. Select the Disclosure Type (Individual or Organization) Ownership.
- 2. Enter SSN or FEIN.
- 3. Enter Organization Name or First/Last Name.
- 4. Click "Address" to enter Street Number, Street Name and Zip Code.
- 5. Click "OK."

Note: If the ownership information is the same name, FEIN and address as previously entered, click "Copy Name and Tax." The information will auto populate.

Add Ownership Disclosure Type:	Individual Ownership	*	2 -	SSN/FEIN:	*
Organization Name:					
Last Name:		↓	3)——	First Name:	
	Address Line 1:		*	Address Line 2:	
	Address Line 3:				
	City/Town:		*		
	State/Province:		*	- 4	
	County:		*		
	Country:		*		
	Zip Code:	-	O Ado	dress	5
					Ļ
				Copy Na	ame and Tax OK OC



Step 4: Add Ownership Details

2 →	Close Add		
	III Ownership List		^
	Filter By :	O Go	Sour Sear Filter Save Filter ▼ My Filters ▼
	Owner ID △▼	Owner Name ▲▼	Ownership Type ▲▼
	654-98-6120	Test, Test	Individual 🔶 1
	O Delete View Page: 1 O Go + Page	Count SaveToCSV Viewing Page: 1	K First Prev Next S Last

- 1. The system displays the Ownership List, which was entered.
- 2. Click "Close" to move on to the next step, "Add Licenses and Certifications."

Note: License and Certifications are required by most states to perform the service under your Provider Type.

Step 5: Add License/Certification

- 1. Click "Add" to enter License/ Certification information.
- 2. Indicate if this is a required certification or required license, or if this specifies that a certification or license is not required.
- 3. Enter the recipient's name in the "Name" field.
- 4. Enter the license or certification type in the "License/Certification Type" field.
- Enter the license or certificate number in the "License/Certification #" field.

	List			
Add License/Certific	ation			
-		orm the service under your Provider Type.		
	•	se issuer agency before your enrollment ca license/certification information up to date.		
	n will cause the termination of the provide			
If you have a renewed licer	se/certification under a different number,	please make sure to enter it using the exac	tly same License/Certification Type.	
2 –	C-Certification CL-License N-License or Certification not required			
Name	*	← 3		
	*	Licence/Certification #:	*	-(
License/Certification Type				
License/Certification Type		Expiration Date:	*	
	:	Expiration Date:	*	



Step 5: Add License/Certification

- 6. Enter or select the initial issue date and expiration date in the "Initial Issue Date" and the "Expiration Date" fields.
- Within the "Issued State" dropdown menu, select the state where the license or certification was issued. (Must match the state of physical address)
- 8. Enter the issuing agency in the "Issuer Agency" field.
- 9. In the "Web Link" field, enter the web link to the issuing agency.
- 10. Click "OK."

Add License/Certification
 Please provide all license/certification required by your State to perform the service under your Provider Type.
 OWCP will verify all your license/certification with your State''s license issuer agency before your enrollment can be approved.
 After your enrollment is approved, you are responsible to keep your license/certification information up to date.
 Expired license/certification will cause the termination of the provider status.
 If you have a renewed license/certification under a different number, please make sure to enter it using the exactly same License/Certification Type.

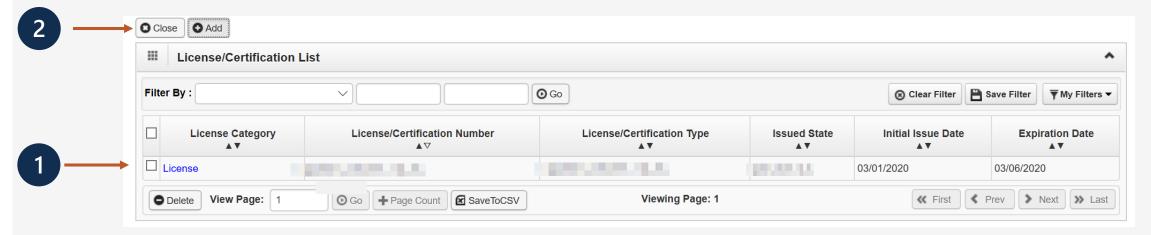




Step 5: Add License/Certification

- 1. The system displays the License/Certification List, which confirms your license/certification information entered.
- 2. Click "Close" to move on to the next step "Add Identifiers."

Note: Identifiers are typically issued by external entities that uniquely identify the provider and are required to maintain provider enrollment.



Step 6: Add Identifiers (Optional)

•	 Close O Add → Required Credentials Provider Identifiers 	- NPI Other Pr Previous Provider	forcement Agency (DEA) Number rovider ID s Provider ID Medicare Number fine Workers' of America (UMWA) Number	
	Add New Identifier			^
	Identifier Type: Drug Enforcement Agency (DEA) N Start Date:	Identifier Value: 4		3
			5 —	OK Cancel

- 1. Click "Add."
- 2. Select the identifier type from the "Identifier Type" drop-down menu.
- 3. Enter the identifier value in the "Identifier Value" field.
- 4. Enter or select the start and end dates in the "Start Date" and "End Date" fields.
- 5. Select "Ok."

Note: This step is optional because all provider types do not require Identifiers. Identifiers are typically issued by external entities that uniquely identify the provider. Please refer to the "Required Credentials" button to check if your provider type requires an identifier



Step 6: Add Identifiers

1. The system displays the Provider Identifiers list, which confirms your identifiers entered.

2. Click "Close" to move on to the next step, "Add EDI Submission Method."

Note: Electronic Data Interchange (EDI) is the computer-to-computer exchange of business documents in a standard electronic format between business partners.

2	Close Add → Required Credentials					
	Provider Identifiers			^		
	Filter By :	Go		⊗ Clear Filter Save Filter ▼ My Filters ▼		
	☐ Identifier Type △▼	Identifier Value Start Date ▲▼		End Date ▲ ▼		
	□ NPI		03/07/2020	03/07/2020		
	O Delete View Page: 1 O Go + Page Cou	unt SaveToCSV Viewing Page	e: 1	K First Frev Next Last		

Step 7: Add EDI Submission Method (Optional)

- 1. Select your "Mode of Submission."
- 2. Click "Ok."

Note: If the Mode of Submission is Billing Agent/Clearinghouse, you must provide the billing agent/clearinghouse OWCP ID in Step 8.

EDI Submission Details			^
 Mode of Submission: 🛄 Billing Agent/Clearinghouse	eractive	h 🗌 Web Batch 🗌 None	
Method	When to Use		
Billing Agent/Clearinghouse Web Interactive FTP Batch Web Batch None	For entering (For submitting For upload/do	who use a 3rd party to bill keying) bills directly in the System g files via an SFTP site wnload of files in the System on through paper form ONLY.	
 Web Batch method is often used by providers wh Your EDI submission method is FTP Secured Bat designed with clearinghouses and billing agents Don"t select "None" if other submission method 	ch if you submit and retrieve batches at a se in mind. It allows a maximum file size of 100	cure web folder assigned to you by OWCP. This method wa MB.	s 2
			OK Cancel

Step 8: Add EDI Submitter Details (Optional)

Note: Step 8 is required if the EDI Submission Method is Billing Agent/Clearinghouse in Step 7.

- 1. Enter the "Billing Agent/Clearinghouse OWCP ID."
- 2. Enter the date(s).
- 3. Click "OK."

1

Associate Billing Agent/Clearinghouse	^
 Your Billing Agent/Clearinghouse must be enrolled with OWCP first. Please obtain the Billing Agent/Clearinghouse's OWCP ID to complete this section. If they are not yet enrolled, you can still complete your enrollment by temporarily choosing not to use Billing Agent/Clearinghouse. 	
 You can add them later after they are enrolled with OWCP. Billing Agent/Clearinghouse OWCP ID: Start Date: 	
3 —	OK Cancel

Step 8: Add EDI Submitter Details (Optional)

- 1. The system displays the Billing Agent/Clearinghouse, which confirms their OWCP ID was entered.
- 2. Click "Close" to move on to the next step, "Add EDI Contact Information."

Note: EDI Contact Information will need to be on file if we need to ask the Billing Agent/Clearinghouse any questions pertaining to their EDI enrollment and/or future submissions and retrievals.

2	\longrightarrow	Close Add					
		Billing Agent/Clearinghous	e/Submitter List				^
		Filter By :	⊙ Go		Clear Filter	Save Filter	▼ My Filters ▼
			Billing Agent/Clearinghouse ▲ ▼	Start Date ▲▼		End Da ▲▼	ate
1)		ABC Billing	02/23/2020	12	31/2999	
		O Delete View Page: 1	Go Go + Page Count SaveToCSV Viewing Page: 1		« First	Prev > 1	Next 🔉 Last

Step 9: Add EDI Contact Information (Optional)

Contact Title:	on *
Last Name:	* + 2 + First Name: *
3 Phone Number:	* Fax Number:
Email Address:	
Address Line 1:	* Address Line 2:
Address Line 3:	
City/Town:	*
State/Province:	*
County:	*
Country:	× *
Zip Code:	- • • • • • • • • • • • • • • • • • • •

Note: This step is required if FTP Secured Batch or Web Batch was selected in Step 7.

- 1. Enter the Title of the contact person to answer EDI questions if needed.
- 2. Enter contact person's First and Last Name.
- 3. Enter 10-digit phone number.
- 4. Click "Address."



Step 9: Add EDI Contact Information (Optional)

Note: This step is required if FTP Secured Batch or Web Batch was selected in Step 7.

- 1. Enter Street Number and Name in Address Line 1.
- 2. Enter Zip Code.
- 3. Click "Validate Address."
- 4. Click "Ok."

III Addre	ss details			^
1 Address Line		* Address Line 2:		
Address Line 3	(Enter Street Address or PO Box Only)			
City/Towr	:	*		
State/Province		*		
County		*		
Country		*		
2 Zip Code	·	Validate Address		
			4	OK Cancel



Step 9: Add EDI Contact Information (Optional)

2-	Clos	se Add				
		EDI Contact Information L	ist			^
	Filter	Ву :		O Go		Save Filter ▼ My Filters ▼
		Contact Title △▼	Contact Name ▲▼	Contact Phone Number ▲ ▼	Contact Email ▲▼	End Date ▲ ▼
			12000000000	Contraction and Contraction		12/31/2999
•	0	Delete View Page: 1	Go Go + Page Count SaveToC	Viewing Page: 1	K First	Prev Next Last

- 1. The system displays the EDI Contact Information List, which confirms contact information entered.
- 2. Click Close to move on to the next step, "Add Payment Details."

Note: Electronic Funds Transfer (EFT) is mandatory. Payment Details must be entered to receive payment from OWCP.

Step 10: Add Payment Details

III Paymen	t Details				
	Payment	Method: Electronic Funds Transfer(Dir	ect Deposit)		
III Financia	al Institution Inf	ormation			
→]	Financial Institutio	on Name: O	* Nine-Digit Ro	outing Transit Number:	· · · ·
	ACH Coordinat	or Name:		Phone Number:	
D	epositor Account	Number:	(4)		
\rightarrow	Type of	Account: Checking	* [*]	epositor Account Title:	
	Address Line 1		Address Line	2	
		Enter Street Address or PO Box Only)			6
	Address Line 3		City/To	ND	
	State/Province		Cour	ity	
	Country		Zip Co	de	O OK O Cancel

Note: Electronic Funds Transfer (EFT) is mandatory. Payment Details must be entered to receive payment from OWCP. The ACH form must be signed, uploaded, faxed or mailed. If faxed or mailed, the enrollment cover sheet is needed.

- 1. Click "Add."
- 2. Enter the name of the financial institution.
- 3. Enter the institution's routing number.
- 4. Your depositor account number.
- 5. Select the "Type of Account" from the drop down (Checking or Saving).
- 6. Enter the "Depositor Account Title" (The name that is printed on your checks).

Step 10: Add Payment Details

	Payment Method:	Electronic Fu	nds Transfer(Dire	ct Deposit)		
	Financial Institution Information						
	Financial Institution Name:	1	0	a.	Nine-Digit Routing Transit Number:		*
	ACH Coordinator Name:				Phone Number:		
	Depositor Account Number:						
	Type of Account:	Checking		•	Depositor Account Title:		
	Address Line 1				Address Line 2		
		et Address or F	O Box Only)				
	Address Line 3				City/Town		7
	State/Province				County		
	Country				Zip Code	-	O Address
)-		The ACH form			ncial Institution Representative. n in "View/Upload Attachments" step or mail it	in to complete you	r enrollment.
	Title of Representative:	1			Representative Phone Number:	-] [1

Note: Electronic Funds Transfer (EFT) is
 mandatory. Payment Details must be entered to
 receive payment from OWCP. The ACH form must
 be signed, uploaded, faxed or mailed. If faxed or
 mailed, the enrollment cover sheet is needed.

- Click "Address" to add the Financial Institution address. The address details dialog will display.
- 8. Once address is added, select the "Signed by Representative" check box to indicate that the ACH form has been signed by a representative of the financial institution.
- 9. Enter the title of the financial institution's representative in the "Title of Representative" field.
- 10. Enter the representative's phone number in the "Representative Phone Number" field.
- 11. Click "OK."

Step 10: Add Payment Details

Clo Clo	EDI Contact Information	List			~
	-		⊙ Go	S Clear Filter	Save Filter ▼ My Filters ▼
	Contact Title △▼	Contact Name ▲ ▼	Contact Phone Number ▲▼	Contact Email ▲ ▼	End Date ▲ ▼
	1.000.000.000	1000000000			12/31/2999
0	Delete View Page: 1	Go Go + Page Count SaveToCS	SV Viewing Page: 1	K First	Prev Next >>> Last

- 1. The system displays the Payment Details List, which confirms payment information was entered.
- 2. Click Close to move on to the next step 11, "Complete Provider Disclosure."

Note: Provider Disclosure page asks questions of the provider to confirm additional background information.

Step: 11 Complete Provider Disclosure

1. Answer the two disclosure questions:

Note: If you answer "Yes" to the first Disclosure question, please provide details under comments section including type of action, agency undertaking adverse action and date of action.

If you are a **FECA** provider enrolling in Provider "75" Durable Medical Equipment (DME) and answer "Yes" to question 2, provide the phone number that you used in your Medicare DMEPOS enrollment.

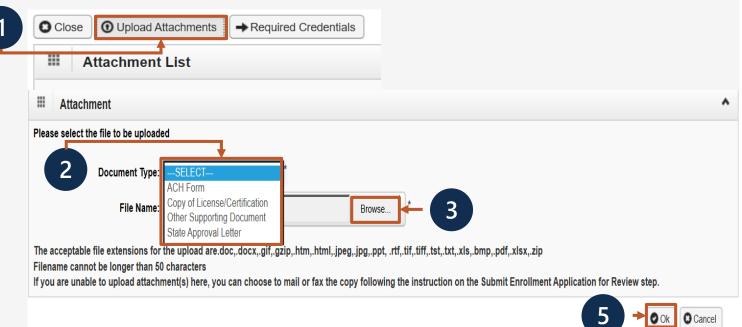
2. Click "Save" and then click "Close" to move on to the next step, "View/Upload Attachments."

Provider Disclosure		^
you answer Yes to the first Disclosure question, provide details including type of action, Agency undertaking adverse action and date of action.		
Question	Answer	Comments
Within ten years of the date of this statement have you or any individual listed on this application had an action related to fraud or abuse in a government program taken against him or her resulting in (1) a felony or misdemeanor conviction; (2) a liability finding in civil proceedings; or (3) a settlement entered into in lieu of conviction?	Not Completed	
(Required for FECA providers) For Provider Type "Medical Supplies/Durable Medical Equipment (DME) / Prosthetics / Orthotics" (75) only: Are you an accredited DMEPOS supplier enrolled with	Not Completed Yes	

Step 12: View/Upload Attachments (Optional)

Note: This Step is optional because you are able to submit the application via DDE and then mail or fax required attachments with a Provider Enrollment Cover Sheet. If attachments are not uploaded at the time of submission, your application will stay in an "Awaiting Attachments Status" for 9 days. If the attachments and cover sheet are not received within this timeframe, your application will be Returned to Provider (RTP'd). Please click Required Credentials to check what attachments are required for Provider Type.

- 1. Click "Upload Attachments".
- 2. Select the document type from the Document Type drop-down menu.
- 3. Click the "Browse" button. (The system displays the Open window.)
- 4. Locate and select the file from your local drive that you need to upload and click the "Open" button. (The system updates the File Name field.)
- 5. Click "OK."





Step 12: View/Upload Attachments (Optional)

- 1. The system displays the Attachment List, which confirms an attachment uploaded.
- 2. Click Close to move on to the next step 13, "Submit Enrollment Application for Review."

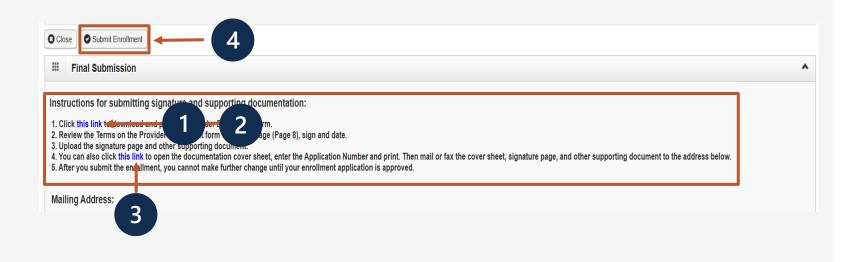
2			
O Close O Upload Attachments → Required Credentials III Attachment List ▲			
Repository Key	File Name	Document Type	Uploaded Date
Delete View Page: 1	Provider Enrollment Application.pdf Image Count Image Count </th <th>ACH Form Page: 1</th> <th>03/08/2020 12:50:43 AM</th>	ACH Form Page: 1	03/08/2020 12:50:43 AM

Step 13: Submit Enrollment Application for Review

- 1. Click "this link" to print your OWCP 1168 Form.
- 2. Click "this link" to print the Signature Page (Page 8) to sign and date it.

Note: Signature page can be faxed or mailed in with cover sheet. If you want to upload, click "Close" and click on step 12 to upload the attachment.

- 3. Click "this link" to obtain and print the cover sheet.
- 4. Click "Submit Enrollment".





Submitting an Enrollment Application

Once the enrollment application is completed, the provider can submitted:

Via Mail Provider Enrollment Department of Labor OWCP PO Box 8312 London, KY 40742-8312

Via Fax 888.444.5335

Via DDE owcpmed.dol.gov

Note: If all steps are completed and attachments are uploaded via DDE, allow 5 business days for processing.

- If application is submitted with an "awaiting attachments" status, you have 9 days to fax or mail the attachments.
- If attachments are received within that timeframe, allow 5 business days for processing from the date on which the attachments were received.
- If attachments are not received in 9 days when application is submitted via DDE, the application will be RTP'd.
- Faxed and/or Mailed applications will be RTP'd if incomplete and/or have missing attachments.
- Allow 5 business days for processing from date of receipt for faxed and/or mailed applications.

