To access the IVRS system, please dial:
DFEC: 844-493-1966; DCMWC: 800-638-7072; DEEOIC: 866-272-2682, and select:

- Option '1' if a claimant, then:
  - For Bill Status, select ‘1’
  - For Payment information, select ‘2’
  - For Authorization information, select ‘3’
  - For Eligibility information, select ‘4’
- Option ‘2’ if a provider, then:
  - For Bill Status, select ‘1’
  - For Authorization information, select ‘2’
  - For Enrollment Status, select ‘3’
  - For Eligibility Inquiries, select ‘4’
  - For Payment information, select ‘5’
- Option ‘3’ for bill submission address
- Option ‘4’ for general correspondence submission address
- Option ‘5’ for provider enrollment submission address

To access the OWCP Medical Bill Processing Portal, go to https://owcpmed.dol.gov.